IFLA Statistics & Evaluation Section Standing Committee

Final minutes of Session 1 and 2:

In Columbus, Ohio

United States

2016

Attending the meeting:

Observers:

Edith Beckett, NJ State Library; USA

Jaesum Lee, National Library of Korea

Marianne Ingold, University Library Bern Switzerland

Blessing Ahiauzu, Uni. Of Science and Tech. Port Harcourt, Nigeria

Chinwe Anunobi, Fed. Uni. Of Technology Owerri, Nigeria

Agnus Fulop, Hungarian Central Statistical Office Library

Joeli Recka, Municipal System of Sao Paulo, Brazil

Ray Lyons, Library Journal, New York, USA

Lance Werner, Kent District Library, USA

Xueye Zheng, Student of Catholic University of America, Washington DC, USA

Corrado di Tillio, Assiociazione Italians Bibliotehece, Rome Italy

Milan Vasicjevic, Qatar National Library

Antoine Torrens, Paris-Dauphine University Lib., France

Laura Spears, University of Florida, USA

Mike Varnet, Pikes Peak Library District, Colorado Springs, USA

Delegates:

Helen Austin Booth, Franck Hurinville, Patrice Landry, Britt Omstedt, Harlinah Theo, Rebecca Vargah, Ludmila Zaytseva

- 1. Welcome. Rebecca opened the meeting and welcomed all especially our many guests and observers.
- 2. Introductions round the table. Very encouraging with observers from many different countries and different library types. Excuses has come from Sebastian Mundt and Hongxia Zhang who wish us a successful meeting and from Ulla Wimmer and Helen Adey, both of whom will attend the congress in Poland 2017. Helen tells us she has some plans for a SIG E-metrics session then.
- 3. The suggested agenda was adopted.
- 4. Minutes from Cape Town SC meetings were accepted.

Rebecca and Britt reported from the professional committee and officers training meeting where the new general secretary Gerard Leitner presented himself and his plans and visions for IFLA. Among the plans is to create a library map of the world and we discussed how our section could contribute and we could use such a map in the section's

own work. We also discussed how sustainable such an effort can be and how important it is to use existing work and definitions. Desirable that it connects to the UN Agenda 2030 work on Access to information. We think it is important that the graphic presentation should be

discussed from the beginning in such a project. If best practice examples can be added or linked to it would be an advantage. Svitlana Kolesnyk offered the support of the Library Statistics Group of the Norwegian Association of Higher Education. A small part of the section decided to have a separate meeting during the week. Mr. Leitner has also initiated a conference for IFLA officers in Athens, Greece in March or April 2017.

We were all reminded that next year elections will be held for a new Chair and Secretary for Division IV at the WLIC in 2017. , elections would be held for a new Chair and Secretary for Division IV at the WLIC in 2017. There will also be elections of members to the sections in 2017. Those attending the meeting were encouraged to consider nominations for the roles.

5. Our session at WLIC 2016 on Thursday 18th August at 10.45 http://www.professionalabstracts.com/iflawlic2016/iplanner/

Rebecca informed about the programme and handed out a poster asking everyone to spread the information.

6. Evaluation of session 214 in Columbus 2016

There was a big interest for our session and the room was filled with 250 people.

Our panel consisted of in-depth discussions with specific case studies by well-known and expert speakers and we heard many appreciation words afterwards. Here is the listing of our speakers and their topics:

Session 214-Evaluating our worth: how can we quantify the value of libraries and information centers? What is the value propositions for academic and public libraries globally? How do both types of libraries effectively measure their collections and services beyond the usual methods like cost per use or the number of queries answered annually? What are the best methods for advocating for funding for your library?

Chair: Rebecca B. Vargha, School of Information and Library Science, University of North Carolina, Chapel Hill, USA

- Prof. Jennifer Arns, University of South Carolina, United States-discussed her research on the value of public libraries.
- Tay Ai Cheng, National Library Board, Singapore-presented a case study.
- Patrice Landry, Swiss National Library, Switzerland provided an overview of the current situation in national libraries in terms of evaluation and assessment. He also discussed current work on new ISO standard related to quantitative indicators for national libraries.

- James Neal, Columbia University, United States-discussed academic libraries and how to make the case for academic libraries as vital and essential.
- Jeremy Paley, Global Libraries, Bill & Melinda Gates Foundation, United States-discussed value propositions and serving the "information poor" in the context of global libraries.
- 7. Planning of section programme for WLIC 2017 in Wroclaw, Poland.

We agreed we have no possibility to arrange a satellite meeting in 2017.

For the congress session a suggestion for a cooperation with the section of Continual Professional and Workplace Development was accepted by the meeting. Harlinah and Austin offered to work on the administration of this together with representatives of CPWLD and a meeting between the section was took place where Harlinah, Rebecca and Britt represented S & E. Suggested and working title for the session *The Accidental assessment librarian*. Issues that could be approached:

Building capacity for assessment/evaluation in the workplace.

Expectations on presenting such work are growing.

Who works with assessment/evaluation in our libraries?

How to build capacity to replace experienced colleagues.

Both public and academic libraries should be addressed.

To work with assessment/evaluation is often to collect and coordinate others work and figures. How can this be taught?

How do we ensure that collected data is used by management?

Can we do a *Tool kit recommendation*?

We want an interactive session with lightning talks interspersed with table sessions if possible, an intro and a wrap up. We have to figure out god ways of reporting back after table sessions. May be using padlet method which CPWLD will try in there session this year.

A time line with milestones was set up and Harlinah offered to start a google doc for us.

We need some connection to our host country, Joanna Pasztaleniec-Jarzynska of the Polish library association who attended or SC II may be a good contact. Britt will get in touch.

8. Planning for E-metrics SIG programme for WLIC 2017

Helen Adey convener of this SIG had no possibility to attend our meeting this year but there are plans for the Wroclaw meeting.

9. Communication within the section and outwards

Harlinah Teoh offered to set up a Facebook account for the section and did so during the congress. https://www.facebook.com/IFLAStat/?fref=ts

Here we want to spread all kinds of information connected to our sections interest. We start out by asking the panel of this year's session if we can link their presentations.

10. Virtual mid-term meeting

We agreed to try to have a virtual midterm meeting. Rebecca will send us suggestions on Zoom a new software platform for this.

11. Nominations of new members to be elected 2017

2017 is a year for electing new delegates to sections. Everybody is encouraged to think of suitable and interested colleagues to nominate. All a nominee has to know can be found on the IFLA website here: http://www.ifla.org/officers-corner/nomination-election-process

12. Communications

We hope the new Facebook page can be active and topical and thus contribute to our being more visible and so raise interest to participate. Everyone is encouraged to spread the word of the FB page in their networks.

We should also look over the information on our IFLA site and see how we can make it more interesting to let colleagues follow what we do. Maybe we can also make stronger attempts to actively attract new members after next session as our sessions always have many listeners but we have many spaces on the committee not filled.

13. Other topics

Patrice will work on a project proposal.

14. Next meeting

We will try holding a virtual midterm meeting before us getting together again in Wroclaw.

15. Rebecca thanked all participants and our guests for their interest and closed the meeting.