

**“Collaborative Strategies for Successful Library Design and Innovative Use”
2016 Satellite Conference, sponsored by the IFLA Library Buildings & Equipment Section**

Presenters List (alphabetical by surname)

Janette Blackburn, AIA, Architect and Principal at Shepley Bulfinch, Boston, Massachusetts

Janette Blackburn is the leader of the education practice at Shepley Bullfinch, one of the United States top library and academic design firms. Her work is informed by a deep understanding of library research and learning environments and the variety of programs supporting community life. Janette presents and publishes regularly, and her paper, “Breaking Down Barriers to Working and Learning” was included in the book “A Field Guide to the Information Commons.” She is an active member of the American Library Association and the Society for College and University Planning. She received her Bachelor of Architecture degree from Ball State University and was a Fulbright Scholar at the Helsinki Institute of Technology in Finland. Shepley Bulfinch is internationally recognized for its award-winning programming, planning, and design of libraries and learning environments. Our recent design work shows how we address change from the client’s point of view and the value of a process that is both dynamic and inclusive. Understanding the vision and aspiration of each institution and the specific opportunity and context of individual projects is essential to our planning methodology.

Sharon L. Bostick, Dean of Libraries, Illinois Institute of Technology, Chicago

Sharon Bostick was formerly Dean of University Libraries at the University of Missouri Kansas City, Director of Libraries at the University of Massachusetts Boston, and has held library positions at the University of Toledo, Wichita State University and Oakland University. She holds a Ph.D. in Higher Education Administration from Wayne State University, an AMLS (Library Science) from the University of Michigan, and a BA in English and Counselling from Oakland University in Michigan. She has also worked as an independent consultant for libraries and higher education, focusing on assessment, innovation, and accessibility, and served as a special advisor on international academic library projects. She has written and presented extensively on information-seeking behaviour in university students, on academic and library consortia in the United States and on academic library buildings. She created the Library Anxiety Scale, a statistically validated instrument in use worldwide as a diagnostic and research tool. She is co-author of the book "Library Anxiety: Theory, Research and Applications". Her current research interests focus on change and innovation in creative learning environments. A member of IFLA's Buildings and Equipment section, co-chair of the ALA International Relations Council Europe Committee, and Treasurer of IATUL.

Frances Bronet, Senior Vice President and Provost, Illinois Institute of Technology, Chicago

Prior to joining IIT, Frances Bronet served as acting provost at the University of Oregon where she was also Distinguished Professor, Association of Collegiate Schools of Architecture, and a professor of architecture. She also served as dean of the School of Architecture and Allied Arts at Oregon since 2005. Bronet holds degrees in architecture and engineering from McGill University. She was licensed by the Ordre des Architectes du Quebec in 1982, practicing in multiple offices, including her own, in Montreal. She received a Master of Science degree in architectural design from Columbia University. Prior to coming to Oregon, Bronet was a professor and former associate as well as acting dean of architecture at Rensselaer Polytechnic Institute (RPI) while continuing design consulting in New York. She has been developing and publishing work on multidisciplinary design curricula connecting architecture; engineering; science, technology and society (H&SS); dance; and electronic arts for the past 20+ years. She has received extensive funding from NSF, NEA and NEH/FIPSE for work on new pedagogical models using design for technical and/or interdisciplinary learning. Bronet has been named an Association of Collegiate Schools of Architecture (ACSA) Distinguished

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Professor, a Design Intelligence Most Admired Educator (2011 & 2014), and is the co-founder of the ACSA Women's Leadership Council. She recently co-chaired the ACSA New Administrators' Conference. Bronet will serve as ACSA Vice Chancellor for the College of Distinguished Professors in 2015 and as Chancellor in 2016. She is a recipient of the 2001 Carnegie Foundation for the Advancement of Teaching New York Professor of the Year and the 2001 William H. Wiley Distinguished Professor Award for excellence in teaching, research, service and contributions to the university and community.

Gulcin Cribb, University Librarian, Singapore Management University

Gulcin Cribb has been the University Librarian at Singapore Management University since 2012. She was the Founding Director of Libraries at Ozyegin University in Istanbul, Turkey, from 2008 to 2011, Director of Information Services at Bond University (2001-2008), Executive Manager of Physical Sciences & Engineering Library (1996-2001) and Manager of Library Multimedia Services (1986-1996) at the University of Queensland. Gulcin has extensive experience in the areas of research support, publishing, digitisation, technology management, strategic management, innovation, learning spaces, information literacy, library-faculty-industry partnerships, marketing and virtual libraries. Gulcin has been involved in a number of 'change management' initiatives, new library building and space renovation initiatives in libraries in Australia, Turkey and Singapore. Gulcin is a member of the IFLA (International Federation of Library Associations and Institutions) Standing Committee for Academic and Research Libraries. She is also on the SJLIM (Singapore Journal of Library and Information Management) editorial board.

Olaf Eigenbrodt, Senior Head of User Services and Advisor for Planning and Construction, State and University Library, Hamburg, Germany

Olaf has been practically and theoretically involved in library design and construction since 2004. He has been in his role at University Library Hamburg since 2012. He has been a member of the library building commission of German Library Association (dbv) since 2015 and has been a member of the IFLA Library Buildings and Equipment Standing Committee 2005-2015. In addition to his activity as visiting lecturer at Berlin School of Library and Information Science and the Bavarian Library Academy, he works as international consultant and lecturer for architects, libraries, authorities, organizations, and advanced training.

Charles Forrest, Former Director, Library Facilities, Emory University, Atlanta, Georgia, USA

Charles Forrest has more than thirty years of experience in academic and research libraries. After almost a decade with the University of Illinois libraries, both at the Chicago campus and downstate in Urbana-Champaign, he moved to Emory University in 1988. He has held a series of administrative positions in the main library there, including director of Instructional Support Services, and director of Planning and Budget. While at Emory, Charles participated in the renovation or construction of over 300,000 square feet of library space. For several years a member of the Committee on the Environment of the university senate at Emory, Charles served recently as library project manager for the renovation of the Asa Griggs Candler Library, the historic main library on the quadrangle, the first LEED-certified renovation project on the Emory campus. Charles is active in several professional organizations, and is a regular presenter at conferences, workshops and institutes.

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Thomas J. Forrest, Head of Operations, Library Service Centre, Georgia Tech/Emory University

A subject librarian for Georgia Tech's School of Earth and Atmospheric Sciences, Jay Forrest was appointed to head operations planning for the Library Service Center. Jay is active in the American Library Association, having participated in the Maps and Geography Round Table, the Association of College & Research Libraries in the Science and Technology Section and the Numeric and Geospatial Data Services in Academic Libraries Interest Group. With three Master's Degrees from Georgia Tech, in Geography, Regional Planning, and History and Sociology of Technology and Science, Jay has been a critical leader in the planning, design, and implementation of the Library Service Center partnership between Emory and Georgia Tech.

Tamera Hanken, Head, Information Access & Resources, Singapore Management University

Tamera Hanken has been with the SMU Libraries since 2013. She has over 20 years of library management experience in a variety of library settings: academic, public, government and non-profit. She has lived and worked in Washington State, Nevada, United Arab Emirates and most recently in Singapore. She holds Master's degrees in Library Science (Texas Woman's University) and Public Administration (Troy University) and a post graduate degree in Supply Chain Management (University of Alaska). Her professional interests include utilizing the principles and pillars of lean management to build management and leadership competencies while fostering a culture of continuous assessment and improvement.

Bryan Irwin, AIA LEED AP, Principal; Sasaki Associates, Boston, Massachusetts

Bryan Irwin is an architect with Sasaki Associates in Boston, Massachusetts. His practice is focused primarily on libraries and classroom buildings, with an emphasis on spaces that blend traditional library services with instructional and academic support initiatives. Recent projects include the Holland Commons at Dixie State University, the Miller Nichols Library and Interactive Classroom Building at the University of Missouri at Kansas City, and the Munday Library at Saint Edwards University. Trained as both an architect and landscape architect, Bryan's work is characterized by a seamless integration of building and landscape. His current projects include the new \$90 million Academic Commons at Salisbury University in Salisbury, Maryland and the new Main Library at Monterrey TEC in Monterrey, Mexico.

Edmund Klimek, AIA, NCARB Partner KSS Architects, Princeton, New Jersey

Ed's passion is the Architecture of Commerce, designing places that bring people together in the grand endeavour of the economy. Working closely with clients as both designer and trusted advisor, he has helped to create visionary places for work and industry. Collaboration is the cornerstone of Ed's architectural approach. He thrives in leading large complex teams through a process driven by a dedication to exceptional design that draws upon the unique skills of all its members. Ed is an innovator in his field. His clients have invited him to speak at national corporate gatherings, he has been a frequent contributor at national industry conferences, he has lectured at MIT and other higher education institutions, and he has been a consultant to the United States Green Building Council. Ed has been a partner at KSS since 2000 and has over thirty years of experience.

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Diane Koen, Senior Director, Planning and Resources, McGill University Library, Montreal, Canada

Diane joined McGill in 2003 as Associate Director, IT Services following an extensive global career in Canada, USA, Australia and the UK with Ovid Technologies (Wolters Kluwer Health), Geac Computers and Southam Business Communication in the delivery of library technology solutions, retrieval software and scholarly publishing. She is currently responsible for finance and library planning and facilities, in support of 21st century teaching, learning and research. Diane was appointed Chair of the IFLA Library Buildings and Equipment Section in 2015.

Madeleine Lefebvre, Chief Librarian, Ryerson University, Toronto, Canada

Madeleine Lefebvre has been Chief Librarian at Ryerson since 2007, and has maintained an interest in library space and buildings throughout her career. At Mount Royal College in Calgary she was responsible for creating the City Centre Campus Library. At Saint Mary's University in Halifax she developed the original vision for the Atrium Global Commons. Madeleine is a frequent speaker on the topic of libraries and congenial learning space. In 2005 Scarecrow Press published her book, *The Romance of Libraries*. Madeleine holds Master's degrees from Edinburgh University and the University of Alberta. She is a Fellow of the Chartered Institute of Library and Information Professionals, and an Associate of the Australian Library and Information Association. Madeleine has served two terms on the Management and Marketing committee of IFLA and is currently serving on the Library Buildings and Equipment Committee. She was a member of OCLC Global Council for the past four years, and was recently elected to the OCLC Board of Trustees.

Traci Engel Lesneski, Principal & Head of Interiors, MSR Design, Minneapolis, Minnesota

Principal of the library design firm MSR, Traci has led dozens of library projects across the United States in her 20+ years designing libraries and learning spaces. Her belief that smartly-designed buildings improve lives ensures that her library designs are beautiful, functional, and sustainable. Recent examples of her work include the award-winning, dramatic re-imagining of the Madison Central Library (Wisconsin), and transformation of Tulsa City-County Library's Central Library (Oklahoma). Traci is currently working with Missoula Public Library (Montana), which will incorporate a public library, children's museum, science museum and audio/digital production studios all under one roof. Traci speaks regularly at library conferences, including a presentation entitled "Reset: Transforming Mid 20th-Century Libraries to Meet 21st-Century Needs," which she gave at last year's International Federation of Library Associations and Institutions (IFLA) World Library and Information Congress in Cape Town, South Africa. Author of numerous articles and papers about library design, Traci is currently chair of the ALA LLAMA/BES Architecture for Public Libraries Committee and was appointed as Secretary of the IFLA Library Buildings and Equipment Section Standing Committee in 2015.

Cathal McCauley, B.A. (TCD), M.L.I.S. (UCD), DipFM (ACCA) ALAI, University Librarian, Maynooth University, Ireland

Cathal was appointed University Librarian at Maynooth University in September 2008. Between 2002 and 2008 he fulfilled a number of roles in University College Dublin (UCD) Library including Head of Reader Services. Prior to joining UCD Cathal worked for the accountants and management consultants FGS (Farrell Grant Sparks) where he held a variety of posts including Director of Consulting. Cathal's interests include library design, strategic collection development, and the harnessing of new technologies and new service

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models to enhance the library experience for staff and readers. Cathal oversaw the design and delivery of Maynooth University's €20 million library extension which was officially opened in June 2013. He is a regular speaker and guest lecturer on issues facing libraries including library design, innovation and change management. He is an associate and Council member of the Library Association of Ireland (LAI). He is a member, and former Chair, of the Irish Universities Association Librarians' Group (IUALG) and current chair of the IReL Steering Group. He is currently Treasurer of the Consortium of National and University Libraries in Ireland (CONUL).

Julie McKenna, Deputy Library Director, Regina Public Library, Saskatchewan, Canada

Julie has been the Deputy Library Director at Regina Public Library since 2007, where she oversees all public services including those delivered through the Dunlop Art Gallery and Film Theatre, assessment, space planning, furniture and shelving, and construction in their 9 facilities. In her previous position as Associate University Librarian, University of Regina, she oversaw the design, delivery, and assessment of emerging services, including space redesign. Julie's principal research focus is evidence-based management decision-making including the assessment of user experience and library space. Julie has a Master of Library Science and a Master of Human Resource Management. Prior to joining the IFLA Library Building and Equipment Section, Julie served for four years on the IFLA Statistics and Evaluation Section.

Hugh Murphy, M.A. (NUIM) D.L.I.S (UCD), ALAI, Collection Management Services, Maynooth University, Ireland

Hugh was appointed Senior Librarian, Collection Management Services in October 2010. He joined the library from UCD Library, where he held the post of Deputy Head, Information Resource Management. He also worked as an Assistant Keeper in the National Library of Ireland for many years, and is a Maynooth graduate. Since 2005 he has acted as an occasional lecturer in the School of Information and Library Studies in UCD, teaching resource description, organisation of information, and in the past, social networks and web2.0. He also works as a lecturer on Maynooth University's MA in Historical Archives. Hugh's main professional interests lie in the areas of library buildings and technology, collection development and resource description. Hugh was a key member of the group that designed and delivered the new library at Maynooth University. He has served as chair of the Library Association of Ireland's Cataloguing and Metadata Group (from 2009-2011) and sits on national groups (CONUL, IUALG and IReL). He is currently pursuing doctoral studies in relation to history and archives.

Marie Østergaard, Head of Community Engagement, Partnerships and Communication, Dokk1, Aarhus, Denmark.

Since 2001 Marie has been part of Aarhus Public Libraries' development of the physical library of the future. Focusing on interactions, user-involvement, network-development, prototyping and communication in the physical library space, Aarhus has investigated new technologies, involvement processes and learning. In a wide range of projects and processes with users, network and partners Marie has focused on the development of the “next library” – the library of the future. For the past 10 years she has worked as project leader of Dokk1, implementing and developing these ideas as well as introducing new forms of user- and citizen involvement in the planning and building of Dokk1 that opened in June 2015. Since the opening, Marie has taken on the position as Head of Community Engagement, Partnerships and Communication of Dokk1, continuing to work

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with involvement processes of both users and partners in the continuous re-creation and development of spaces, relations and service. From 2013-16 Marie has been part of Ineli – International Network of Emerging Library Innovators, a Global Libraries initiative of the Bill & Melinda Gates Foundation which includes 26 innovators from 24 different countries, representing 6 continents. A major goal is to create an international pool of future library leaders to build and sustain public libraries throughout the world and to explore or address global library issues that have the potential to stimulate, expand, or improve public library service.

Tracy Anne Perry, NBBJ, AIA, LEED AP

Tracy is a project architect and project manager with 17 years of experience on local civic, commercial, corporate and multifamily projects in both Columbus, Ohio and Chicago, Illinois. In her career, she has focused on the implementation of a project's conceptual design from schematic design to construction administration and believes that design clarity is important in all aspects of the building process, from conceptual diagram to the smallest construction details. Tracy has recently worked on three new branch libraries with the Columbus Metropolitan Library. Tracy Perry received a Masters in Architecture from the Yale School of Architecture in 2003. She studied architecture and woman studies at The Ohio State University and received a Bachelor of Science in Architecture with honors distinction in 1999.

Laura Plosz, Principal Architect, Group2 Architecture Interior Design, Saskatchewan, Canada

As a founding principal of the Group2 Saskatchewan studio, Laura combines sustainable design expertise with an ability to manage complex projects, working with clients to gather consensus and move projects forward while maintaining budgets and minimizing risk. Her consistent focus on projects involving public consultation and stakeholder input has allowed her to develop considerable skill in leading diverse groups through the early stages of the design process. Laura has led a number of projects to study and implement the renovation of existing public and academic libraries such as the Murray Library Transformation Phase 3 Project and the Regina Public Library George Bothwell Branch Renovation and Expansion Project.

Santi Romero, Architect, Head of Library Architecture Unit, Diputació Barcelona

Santi Romero studied architecture in Barcelona. From 1990 to 1993 he worked in Taller de Arquitectura Ricardo Bofill. Since 1993 he has been an architect at the Library Services Management Office of the Diputació de Barcelona, where he is in charge of the supervision of library buildings projects. From 2005 he has been the Head of the Library Architecture Unit. Santi has given lectures and courses on library architecture and is author of the book: “Library Architecture: Recommendations for a comprehensive research project”. He has been a member of the international working group that drafted the Technical Report ISO/TR 11219 “Qualitative conditions and basic statistics for library buildings,” and has been a long term member of the IFLA Library Buildings and Equipment Section Standing Committee.

Carol Shepstone, University Librarian, Mount Royal University, Calgary, Alberta, Canada

Carol Shepstone has been working in academic libraries for more than 18 years and is currently University Librarian at Mount Royal University in Calgary Alberta, one of Canada's most student and teaching focused undergraduate universities. She spends much of her time these days leading the internal planning and development process for the University's Riddell Library and Learning Centre and is particularly enjoying leading a team of outstanding staff, faculty and colleagues through a complex restructuring and service

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integration process. Her research interests include organizational culture, student perceptions of the value of academic libraries, library assessment and impact in higher education, and intellectual property.

Troy Smith, Principal Architect, Group2 Architecture Interior Design

After working in the Group2 Edmonton Studio since 2004, Troy returned to Saskatchewan in 2010 to raise his family and establish the Group2 Saskatoon Studio. Troy has over 15 years of experience in the design and construction of public buildings. He brings tremendous energy and enthusiasm to bear on complex, multi-user projects, often acting as primary client contact, design lead, and job captain. Having worked with institutional clients including universities and municipal and provincial governments, he understands the systems and processes required to deliver solutions which achieve design excellence and meet the needs of clients and stakeholders. Troy recently acted as Project Architect for the Meadows Branch of the Edmonton Public Library, as well as the Principal-In-Charge of the RPL George Bothwell Branch Renovation and Expansion.

Dorothea Sommer, Dr. Phil., MSc Econ, MLIS, Deputy Director General, Bavarian State Library, Munich, Germany

Prior to her appointment as Deputy Director General in September 2015, Dorothea Sommer was Deputy Director and Acting Director of the University and State Library Sachsen-Anhalt at Martin-Luther-Universität Halle-Wittenberg in Halle. She was involved in a number of library building and design projects within the library system there. She is currently a corresponding member of the IFLA Library Buildings and Equipment (LBE) Section after having served on the committee for a period of eight years (2007 – 2015), including a two-year term as secretary and a four-year term as Chair of the Section. She has published several articles on library architecture and edited two books in the IFLA publication series. She is co-editor of ABI-Technik, the leading German international library journal on automation, library architecture and technology. Her professional interests apart from library architecture and design include library management, digital innovation, transformation processes and cultural heritage issues.

John Sotillo BSc PGDip, Director of Information Services, University of Kent, Canterbury, UK

With a background in computing John has worked in educational software research and University Library and IT Services in London, Edinburgh and Kent for over 20 years. He has overseen the development of two significant library build projects and other large IT learning spaces and established a joint library with two other HE providers on a shared campus. He is involved in regional and national initiatives including IT development and digital literacy support for local colleges and wide-area network provision for universities, colleges and schools in Kent and south east London. John joined the University of Kent in 2002 as head Computing Services and, in his current role, steered the development of a converged Library and IT service since 2005.

John Souleles, Associate and Project Architect, DIALOG, Calgary, Canada

John Souleles is an associate and project architect with DIALOG, an integrated architecture, engineering, interior design, planning, urban design, and landscape architecture firm with studios in Calgary, Edmonton, Toronto and Vancouver. He has worked on a diverse range of projects with a focus on libraries in the twenty first century; academic and public institutions. In particular, his interest lies in the evolution of

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modern libraries and the distinctions between academic, public and research model libraries. John is project architect for the Riddell Library and Learning Centre and numerous branch revitalizations within the Calgary Public Library system. As a LEED® Accredited Professional, he has a keen interest in sustainable design and sits on several committees that further the sustainable discussion within DIALOG. John has presented at industry conferences including the Green Building Symposium and Construct Calgary Conference.

Michael Suriano, NBBJ, AIA / LEED AP BD+C / NCARB, Columbus, Ohio

Michael is an architectural designer with more than 15 years of experience on both national and international projects ranging from civic, hospitality, and healthcare to sports, commercial and corporate projects. His design approach is structured around the belief that architectural beauty is measurable, simplicity is complex enough, and that knowing as designers, while becoming more adept with tools and techniques' capacity create something new, we are also tasked with creating something better. Recently, his design research with the Columbus Metropolitan Library helped to drive discoveries into what it means to be a library in the 21st century. Michael Suriano received a Masters in Architecture from the Knowlton School of Architecture, Ohio State University in 2006 and a Bachelor of Arts in Architecture with distinction 2001 from Miami University (OH).

Elif Tinaztepe, Associate/Senior Architect, schmidt hammer lassen architects, Denmark

Elif Tinaztepe has been part of schmidt hammer lassen architects since 2005 and became associate in 2014. Elif has over 10 years of international experience working on architectural projects of high quality, having worked for architecture practices in London and Los Angeles before joining schmidt hammer lassen architects. At schmidt hammer lassen architects Elif has been involved in international competitions as well as large scale educational and cultural projects from concept development to completion, including development of brief, user and public consultations, submitting for planning approval and design development through all stages as project leader. Elif uses her extensive experience with learning projects of complex character to successfully facilitate dialogue with users and other stakeholders, both on ongoing projects as well as in international workshops. Elif is a regular lecturer and workshop facilitator at international library and learning conferences in United Kingdom, Turkey and Denmark. Education: MArch II in Architecture from Southern California Institute of Architecture, Los Angeles, USA in 2001. BSc in Architecture from Istanbul Technical University, Istanbul, Turkey in 1998.

Suzi Winstanley BA, MA(RCA), ARB, RIBA, Associate, Penoyre & Prasad Architects, London, UK

Suzi Winstanley is an architect and researcher. Her research and practice focus on spaces for knowledge sharing at school, university and the workplace. Employing an action-led approach to research she combines ethnography and prototyping to fuel design work in practice. Suzi has worked in practice in New York and London From 2003-05 she co-lead the research project 'Capture It' investigating the future workplace and in 2004 co-founded the research and design studio Design Heroine. Suzi joined Penoyre & Prasad in 2007 where she has translated research and a collaborative approach to design into large-scale school and university projects including the University of Kent Templeman Library extension and refurbishment.